鄰舍輔導會東涌綜合服務中心
The Neighbourhood Advice-Action Council Tung Chung Integrated Services Centre



We listen, because we want to understand you and your family's challenges and needs.

We will work with you to create a service program for you and your family to meet the needs of each family member.

Service Introduction

Our Centre offers a full range of social services for all stages of life including children, youth, parents, adults, elderly and families.

We will help you face the future with hope and confidence so each family member can reach their full potential.

We are committed to building strong individuals and families.

社會福利署資助服務
Subsidised Service by the Social Welfare Department

APR 2024

About NAAC

The Neighbourhood Advice-Action Council (NAAC), founded in Hong Kong in 1968, is a non-profit, non-governmental social service agency. Our tenet is – Help Our Neighbour, Serve Our Community. We strive to serve all Hong Kong residents, in particular the most vulnerable, regardless of age and social status. Rooted in faith, hope and love, we promote the concepts of self-help, mutual support, social equity and justice while striving to promote excellent professional service for the development of a caring and sharing society.

About NAAC Tung Chung Integrated Services Centre

NAAC Tung Chung Integrated Services Centre has commenced its service since mid-August 2002. Through providing multi and comprehensive services in Lantau Island, our goals are to empower all individuals and families to attain their fullest potential, to enhance their quality of life, and to build a caring and respectful community.

Objectives

- To develop individual potential of all ages.
- To encourage harmonious relationship within the families.
- To foster a self-care and sharing community.

Target Groups & Service Boundary

We mainly provide integrated services to the residents living in southeast Shun Tung Road of Tung Chung (including Yat Tung Estate, Mun Tung Estate & Tung Chung villages). In addition, we provide family counselling service and support services to the families and elderly living in Lantau Island villages. Youth Outreaching Service for the youths living in north Shun Tung Road of Tung Chung (including Fu Tung Estate, Yu Tung Court, Tung Chung Crescent, Seaview Crescent and Caribbean Coast etc) . We provide Young Night Drifter service in Central, Western and Islands Districts.

Service Characteristics

- Person-centered, Family-based and Community-oriented
- Services customized to the community needs & profiles
- Strength-focused



Service Delivery Mode

- **Family Development Service**
  Emphasize on family as a unit, care about the needs of each family member and develop their strengths, enhance family and inter-generational family relationship, and promote the interaction amongst the families with different culture and ethnics.
  - Family
    - Children – Personal Development Groups and Programs, After-school Care Service
    - Parent – Parent Education, Mutual Help Groups
    - Parent-child – Interest Classes, Parents-child Activities, Volunteer Development
    - Community Education and Integration Programs, Service for Ethnic Minorities and Service for New Arrival Families
  - Elderly
    - District Elderly Community Centre, Support Team for the Elderly and Hidden Elderly Service, Day Care Unit

- **Family Support Service**
  Use outreaching method to identify the needy families and individuals, provide the necessary support and enhance the problem-solving ability and establish a mutual support network.
  - Counseling Service
    - Individual and Family Counseling, Therapeutic Group, Crisis Management
  - Family Support and Network Service
    - Family Outreaching and Visit, Mutual-help / Support Groups and Activities, Individual and Family Volunteer Development
  - Young Night Drifter Service & Youth Outreach Service
  - School Social Work Service
  - Employment Service
    - Individual Employment Consultation, Employment Skill Training, Job Matching/Job Fair

Centre Premises, Facilities and Opening Hours



Neighbourhood Express

Rooftop, Car Park 2, Yat Tung Estate, Tung Chung

Factilities: computer room, on-line gaming corner, study room, family resources corner, newspaper/reading corner, neighbouhood café etc.

Neighbourhood Horizon

1/F & 2/F Carpark 1, Yat Tung Estate, Tung Chung

Factilities: dancing room, piano room, computer corner, carer resources corner, exercise equipment and variety of board games.

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
8:00am – 2:00pm	✓	✓		✓	✓	✓	
2:00pm – 6:00pm	✓	✓	✓	✓	✓	✓	✓
6:00pm – 10:00pm	✓	✓/★	✓	✓/★	✓	✓	

Service Hours: Monday, Tuesday, Thursday, Friday & Saturday: 8:00 am – 10:00 pm
Wednesday: 2:00 pm – 10:00 pm Sunday: 2:00 pm – 6:00 pm
Public Holidays: Closed on the first three days of Chinese New Year, Ching Ming Festival,Labour Day, Hong Kong Special Administrative Region Establishment Day, Chung Yeung Festival & Christmas Day
Other Public Holidays: Centre at Carpark 1 is closed.
Centre at Carpark 2 opens from 10:00am to 6:00pm.

✓★ 1/F & 2/F, Carpark 1, Yat Tung Estate - Tuesday & Thurday close from 6pm to 10pm

✓ Centre Opens

Tung Chung Youth Outreaching Team

G/F Yung Yat House, Yat Tung Estate, Tung Chung

Factilities: youth common room, Counselling room etc

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
10:00am – 1:00pm		✓		✓			
2:00pm – 6:00pm	✓	✓	✓	✓	✓		
7:00pm – 10:00pm	✓			✓	✓		

*1pm-2pm, 6pm-7pm-meal time: close
*Public Holidays: close

✓ Centre Opens



The New Horizon

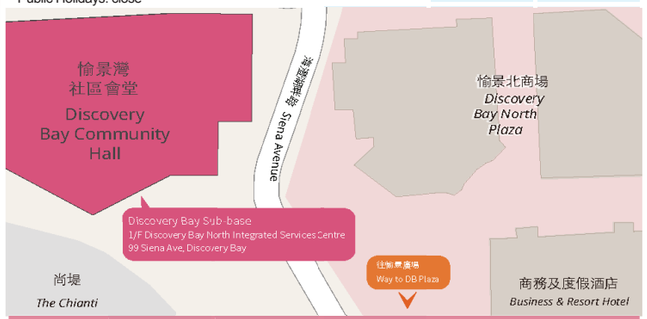
Left Wing G/F & 1/F, Tung Chung Community Services Complex, 15 Tung Chung Waterfront Road, Tung Chung

Factilities: youth common room, dancing room, band room etc

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
10:00am – 1:00pm		✓		✓		✓	
2:00pm – 6:00pm	✓	✓	✓	✓	✓	✓	
7:00pm – 10:00pm					✓		

*1pm-2pm, 6pm-7pm-meal time: close
*Public Holidays: close

✓ Centre Opens



Discovery Bay Sub-base

1/F Discovery Bay North Integrated Services Centre, 99 Siena Ave, Discovery Bay

Factilities: dancing room, library, BAND ROOM, audio-visual room, conference room, activity room, interviewing room

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
9:30am – 12:30pm	✓	✓		✓	✓	✓	
1:30pm – 5:30pm		✓		✓	✓	✓	
6:30pm – 9:30pm		✓					

*12:30pm-1:30pm, 5:30pm-6:30pm-meal time: close
*Public Holidays: close

✓ Centre Opens



Tai O Sub-base

Unit 2, 3-6, 1/F and G/F, Commercial Centre, Lung Tin Estate, Tai O

Factilities: Kids playroom, youth common room, multi audio room, reading corner, dancing room, interviewing room and cafeteria corner etc.

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
9:00am – 12:30pm	✓	✓	✓	✓	✓		
1:30pm – 4:30pm	✓	✓	✓	✓	✓		

*1pm-2pm - meal time: close
*Public Holidays close

✓ Centre Opens

Social Worker Duty Hours

(Social worker stationed at Rooftop, Carpark 2, Yat Tung Estate, Tung Chung Tel: 3141-7107)

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
9:00am – 1:00pm	✓	✓	✓	✓	✓	✓	
2:00pm – 5:00pm	✓	✓	✓	✓	✓		
6:00pm – 8:00pm	✓				✓		

*Public Holidays: No service provided

✓ Social Worker Duty Service

Annual Membership Fee

Tung Chung: Individual Member: $25
Family Member: $80
Discovery Bay: Please refer to the service pamphlet of Discovery Bay Sub-base

Service/Program Fee

For details of fee of different services and activities, please refer to the pamphlets of the specific services and activities.

Application & Withdrawal Procedure

For details of application and withdrawal procedures of different services and activities, please refer to the pamphlets of the specific services and activities.

Contact Us

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